

SERVICE WARRANTY TERMS AND CONDITIONS

- For availing the service warranty , you will need to complete and submit the Warranty Registration by scanning the QR Code printed on the Warranty tag
- The duration of the service warranty shall be for a period of 1 year from the date of purchase ie date of invoice / bill.
- This service warranty covers only manufacturing defects in zips, runners and stitching and does not cover any damage caused due to transit, misuse, accidents, neglect, exposure to extreme temperatures and normal wear and tear.
- This warranty will not apply to products repaired by anyone other than authorised agency of the company.
- All costs of getting the product to the retailer / distributor, but not limited to, the cost of packaging, shipping and applicable taxes, shall be borne by you.
- The retailer / distributor will determine whether or not, the problem is covered by Dace's warranty. If the warranty applies, you will be notified as to when the product will be repaired and returned.
- Manufacturing specifications are subject to change without notice.
- In case of any disputes, the decision of the company shall be final and binding.